

● HOW PRICING WORKS

A flat-fee annual subscription, configured for your union

eMembership is sold as an annual subscription with unlimited staff seats. Every officer, steward, and administrator uses the platform without per-seat fees. The subscription is configured to your union's specific needs, not packaged into rigid tiers.

EVERY SUBSCRIPTION INCLUDES

- ✓ **Unlimited staff seats.** Every user in your office, hall, and field is included.
- ✓ **Two platform releases per year.** Every client receives every enhancement at no extra cost.
- ✓ **A 30-day review window.** Releases land in your test environment first, with time to test and approve before production.
- ✓ **Response targets in the contract.** Defined severity levels with response commitments, backed by service level credits.
- ✓ **US-based infrastructure and support.** A team that works exclusively on union technology.
- ✓ **Security and compliance.** A SOC 1 (SSAE 18) and SOC 2 audited, ISO 27001 certified facility, with HIPAA Security Rule and PCI DSS compliance.

WHAT SHAPES YOUR SPECIFIC COST

- 1 **Configurable modules.** Your subscription is configured around the modules your operations actually require.
- 2 **Member-facing add-ons.** The Member Mobile App and Member Web Portal are add-ons. Both are fully integrated, not third-party.
- 3 **Integrations and customizations.** Connections to your accounting system, payroll, and other systems are scoped to your environment.
- 4 **Implementation scope.** Most locals arrive with decades of records in a legacy system. That is the normal starting point, and Discovery scopes the migration, configuration, and training.
- 5 **Document storage.** Each implementation includes a storage allocation for documents and uploaded data, with more available if you need it.

HOW COSTS FLOW OVER TIME

ONE-TIME

Implementation

Data migration, configuration, integration setup, and staff training. Quoted before any contract.

RECURRING

Annual subscription

One flat fee per year covering your configured modules, infrastructure, security, and support.

AS NEEDED

Additional services

Custom reports, additional training, and ongoing services beyond standard support.

THE DISCOVERY PROJECT

How we get to your quote

1

Map your operations

We walk through how your union runs today and where eMembership fits.

2

Scope your configuration

We identify the modules, add-ons, integrations, and migration scope you need.

3

Deliver a written quote

You receive the complete configuration, implementation plan, and price in writing.

[Book a 30-Minute Intro Call](#)

Or visit emembership.winmill.com